## **PRESCRIPTION VERIFICATION**

During your interview with the MRO, it was determined that you have a current prescription for the drug discussed.

You will have 5 business days to submit documentation supporting the medication discussed is a current, active prescription being prescribed to you with your name on the label. Failure to submit documentation will result in your drug test being released as a positive drug test.

Acceptable documentation may be:

A panoramic photo of your prescription taken showing the **full prescription label**, - must be a single image; you may peel the label to show the full image of the label. We will not accept multiple images of the bottle. Once more – a <u>single full image of the label</u> is required if you are submitting an image.

Or, a note from your physician on his letterhead simply stating "I am currently prescribing this medication" – must be signed.

Or, a similar note from the pharmacy stating they are dispensing this medication, a printout or receipt showing this medication was recently dispensed to you. The pharmacist must sign this printout.

This note is to be uploaded to our office. It will be your responsibility to ensure we receive such a note. You may use your phone or PC to upload your prescription. Go to www.imtmro.com, click Rx Upload. You will need to enter your name, specimen ID number, and date of collection. Using your phone, take an image as previously described. You will receive a confirmation email upon successful upload and a second email informing you of acceptance or rejection of the document submitted.

Finally, if you feel the lab made an error, you may have the original sample, again original sample, retested at another laboratory. To learn more - go to our website and click Instructions from the header, select Reconfirmation. To download the instructions for submitting your Rx, from our website, click Instructions, select Prescription Rx

Our prescription submission is www.imtmro.com/rxupload

## DO NOT EMAIL YOUR PRESCRIPTION

## SENDING YOUR RX VIA EMAIL WILL NOT BE PROCESSED

You may check the status of your result to confirm receipt of your prescription or note. Our website – <a href="www.imtmro.com">www.imtmro.com</a>, click on 'Looking for Your Result?', on the header. You will need your date of collection, last 4 of your SSN or ID and Specimen ID number found on your chain of custody form to be able to search for your status.